Adobe Connect - Chat Transcript from NZ001/T01 Adobe Connect Facilitator Training

Matt Cornock:Welcome. We'll be starting at 2pm

Victoria Rigby:Thanks Matt and Hello everyone

Carol Murray:Hello! Thanks see you at 2pm

Louise Hayes:Hi

Thomas Fitzjohn:Hi, ok

Gail Webdell:Hi

Andy Markwick:Looking forward to it matt.

Neil Crumpton:Hi everyone

Sarah Vaughan:hi

Mandy Quinton:Hi

Vash Soundur:Afternoon folks

Tony Graham:Afternoon, all.

Sarah Taylor:Hi

Vicky Dodds:Hi

Sandra Huskinson:Hello

Steve Woods:Hi :-)

Grainne Duffy:Hello!

Sam Goodall-Walker:hello

Helen Rose:Hi

Stacey Jenkins:afternoon all

Kathryn Warr:Hi everyone

Andy Markwick:I can't hear anything yet?

Steve Ireland:Hello all

Sarah Trim:Hello!

Marty Edwards:Hi :)

Neil Rickus:Afternoon all!

Dan Allerton:Hi All

Andy Markwick:Thank you Matt

Isabella Lieghio:Hello All

Phil Wickins:G'day

Tanya Shields:+ Elizabeth who is currently gate crashing and filling my pockets with rubbish! :)

Gareth Griffiths:Hi all

Chris Catto:Hi everyone

Gareth Griffiths::-D

Vash Soundur:Whats the story?

Matthew Parry:Good afternoon all

Yeasmin Mortuza:Hi all!

Shorifa Khanam:Hi everyone

Tanya Shields:Can't wait!

Tony Graham:I like the PC Plum song best

Sarah Vaughan:I cna not hear anything

Matt Cornock:Hello Sarah - If you've joined on the web browser version, make sure the speaker icon at top is on

Colin Piper:Hi everyone from a very sunny Brighton

Richard Smith:Hi Matt, Richard here from AmazingICT. I am in Shropshire.

Matt Cornock:Else, I would recommend the mobile app instead if you cannot load the windows/mac application

Matthew Parry:Sunny in Derbyshire too

Sarah Vaughan:im on thankyou

Ellie Overland:Greetings from Manchester!

Claire Davies:Hi from Sussex

Matt Cornock:Please let me know now if you cannot hear me

Tracey Baxter:Hi everyone

Janina Stromfield:Hi all

Catherine Elliott:I can hear you but don't know how to mute myself??

Naomi Hiscock:I can hear

Russell Taylor:All good

Nick Farn:Greetings from Sunny York

Louise Hayes:all good

Dave:Hi everyone!

Michael Anderson:Hello all! (and Matt!)

John Lamb:Hi everyone

Phil Wickins:How do we mute our microphones?

Jane Elmer:Hi everyone!

Tracey Baxter:I can't hear

Tracey Baxter:Ah, I can now!!

Victoria Rigby:What time are the drop in sessions please?

Louise Hayes:Tracey - top left next to meeting - mute/unmute my speakers?

Dave:i think the mike is muted by default.

Sue Savory:Are we getting the slides after the session?

Sam Goodall-Walker:hi john hi louise

Matthew Parry:I don't see all of those icons - only sound and hand

Louise Hayes:HI Sam et al :)

Cathryn Armer:i didn't see any icon bar??

Sarah Zaman:how did he put the mic icon on?

Stacey Jenkins:I sorry I did not see any icons when you turned them on

Paul Long:You just said we would be on our own but then you've said there will be a host to take care of things - I'm confused

Petra Vondrkova:There will be a host with you through the whole session

Sarah Zaman:there will be a tech person I think

Thomas Fitzjohn:I can't hear any sound

Petra Vondrkova:I would not say 'Tech Person' but we are here to help :)

Thomas Fitzjohn:sorted

Tim Bradbury:ADMIN: Tom Lyons is trying to get in but is stuck at the admit page

Petra Vondrkova:He is in

Tim Bradbury:Super :-) thanks!

Sarah Zaman:So Petra do you monitor chat?

Petra Vondrkova:I do for today but for courses we suggest you do as we would not have capacity to answer some of the specific questions in relations to the course. With any technical issues we can help. You will be able to download the chat after the session to answer or questions later.

Sarah Zaman:ok thanks

Victoria Rigby:Will you send the welccome email or will the facilitator?

Carol Murray:Is there a recommended optimum number for participants?

Petra Vondrkova:Course admin send Joining Instructions out with all course details

Daniel Toms:IS the course group always set-up centrally?

Petra Vondrkova:Yes it is set up by CST

Sarah Zaman:who adds the facilitator to the group? The hub?

Phil Wickins:5 days? for a 1 day course??

Sarah Zaman:2 or 3 facilitator led but short sessions in a week

Carol Murray:Who will have the power of the 'host'? so enabling/disabling mic/video etc

Petra Vondrkova:The admin/HUB will add the facilitator to the group

Stacey Jenkins:what does the facilitator need to add initially, it was too quick to see

Stephen Hacker:im a bit concerened that I only have a 1 day gap between intro and second session.

Vikki Bardon:Will you ask for the facilitator’s initial post to add to the group area?

Petra Vondrkova:The HOS will be yourself as the facilitator and a member of CST who is supporting you through the live sessions

Daniel Toms:He just said hub admin set up group

Vash Soundur:Hi Steve, you need to liaise with Lucy about any scheduling questions

Paul Long:Will the course host also reset Padlets and Google Forms responses from previous editions of the course?

Vash Soundur:Hi Stacey Jenkins, Matt is sharing all slides and guidance docs with you all :)

Matthew Parry:How much time will we have before the course to do all of this?

Dave:Paul, you'll take copies of fresh google docs for each course instance.

Paul Long:Why do we need to create our own instance of a Google Form - surely it would be easier for the host to clear any previous responses?

Paul Long:Because if we take our own copy then that means sorting out new links that have to be changed

Matthew Parry:Fifteen minutes prior to the session does not seem long for newbies ...

Dave:There may be overlapping instances of courses, it wouldn't work to use the same document.

Vash Soundur:Thanks Dave :)

Steve Ireland:Where do we find tehse Google Docs/Forms?

Daniel Toms:Will these training courses be a long standing thing as a Hub Lead I am still recruiting facilitators for future courses?

Yeasmin Mortuza:Does the course host communicate with the SLPs?

Andy Markwick:So, all materials will be provided and uploaded for facilitators?

Matthew Parry:Do we upload the docs or the host?

Mandy Quinton:We will be using multiple facilitators, so we will be asking the admin to send out the welcome to the participants. Is that the best way?

Petra Vondrkova:The CST member can sit in the room earlier with you if required to allow you more time before the course starts

Stephen Hacker:Please can we see an example of a Padlet activity. I have wactehd all Matt's videos but would like to see one in action.

Phil Wickins:So a one day course with 4 PDEs, is it up to us how we split them and over how many sessions? Or are the sessions a pre-determined length?

Paul Long:Thanks Dave - will there be a guidance document for each course to let facilitators know which Google Forms need to be replicated and which slides will need updating with the new link? Also, what about Padlets?

Matt Cornock:All Google Docs/ Forms/ etc will have a template for you to copy in the PDE. You must use unique instances for each course instance. You will share a link in the Course Group posts.

Carol Murray:There are lots of great questions will these and the answers be available after this session?

Matthew Parry:What is lead time for seeing the new PDEs?

Sarah Zaman:Phil Mine are up next week and I have been told exact days and times from STEM

Dave:Paul - we're issuing a full course guide - complete with links, documents etc - for every course.

Nick Templeton:what about teachers with school laptops that haven't got permission to load the connect app?

Phil Wickins:Thanks Sarah

Dave:Matthew, there are 6 PDEs live in the PDE drive.

Dave:Nick, they'll be able to use a mobile device.

Vash Soundur:Hi Nick, using the app provides the best experience. However you can join via a URL.

Matthew Parry:Where is the PDE drive?

Vash Soundur:To demo this myself, I have joined today using 5 different devices!

Paul Long:Some of these days are for 2 hours but when adapting the PDEs to remote delivery I was advised to keep them all below one hour

Isabella Lieghio:What are the negatives of joining in a browser?

Vash Soundur:Hi matthew Parry - you do nto have access to the PDE drive. SLP/CHubs have the access and will share the files with you

Sarah Zaman:I've joined in a browser and seems all fine

Isabella Lieghio:Thanks Sarah

Matthew Parry:Thanks Vash

Vash Soundur:Different browers are updated differently therefore and you need to have Flash enabled

Dave:Paul, some sessions have been combined in the short term to fit into the schedule. It will be possible to change this as hubs pick up the course leadership.

Nick Templeton:Are we only going to be using pods that work in both the app and the browser?

Paul Long:Who's role will it be to post resources on the group? There are quite a lot for some courses.

Daniel Toms:Should the course admin be emailing the resources to the facilitators, often these resources are too large to be emailed.

Carol Murray:The chat has an axclamation mark that it is reaching the maximum allowed

Dave:it will be part of the facilitator's role to upload resources to the community group.

Paul Long:Ouch - that could take a lot of time if uploading 50+ files for the Python courses - is that realistic? I'm sure Matt said earlier that the PDEs would be sent to participants in advance so I'm a bit confused here.

Cathryn Armer:you identified int eh workflow that the facilitator send any changes to the slides - what freedom is there to tweak?

Dave:Dan resources are all shared within the community group - email need not be used. Particpants will be notified of new resources.

Sarah Zaman:where did you get that poll from?

Thomas Fitzjohn:Can't read the task

Yeasmin Mortuza:Poll is blocking slides!

Dave:Paul, the files can be uploaded in one shot.

Isabella Lieghio:can you move it down?

Dave:please do matt :-p

Thomas Fitzjohn:Thanks!

Vash Soundur:Ha ha Dave!

Paul Long:Thanks Dave.

Cathryn Armer:share where?

Daniel Toms:As a Hub Lead, I really struggle to send facilitators the PDEs because they exceed the limit of email, even when zipped.

Stephen Hacker:where is teh pll tool located as a user

Cathryn Armer:@Daniel Toms - use WeTransfer?

Daniel Toms:Thank you Cathryn

Dave:Dan, do you have a google account? Google drive would work well.

Catherine Elliott:Why are we writing these instructions? Surely these will be the same for each instance of the course - are these not part of the PDE?

Vikki Bardon:I am assuming that this activity you are doing now will all ready be written for the facilitator to use correctly rather than the facilitator having to create their own instructions?! Given we are being provided with the course materials...

Stephen Hacker:Im sorry I keep losing connectivity.

Cathryn Armer:Are you syuggesting we guve different asynchronous tasks to what are in the PDEs?

Andy Markwick:Connectivity is poor at the moment.

Dave:if you repeatedly facilitate the same course, it will be worth capturing your instructions and adapting for the participants of each instance. EWe wouldn;t say exactly the same thing in every F2F course - this is the same.

Paul Long:They hyperlink for Explorify doesn't work

Daniel Toms:Vash, I've not recieved the FAQ from last weeks Hub Admin Webinar, have I missed something?

Catherine Elliott:SEnd a reminder on the group

Vikki Bardon:a polite reminder that there are still people to respond

Sarah Vaughan:send a reminder out?

Thomas Fitzjohn:Send a reminder

Isabella Lieghio:put a reminder in the group

Paul Long:Remind them to submit their response

Helen Rose:prompt them

Phil Wickins:send a reminder through the group and give them another chance?

Marty Edwards:Send a reminder from the group

Gail Webdell:polite reminder

Jane Elmer:send a remibder

Vicky Dodds 2:send a reminder

Andy Markwick:Reminder sent. Adapt task?

Colin Piper:Contact the 3 and see if they had a problem

Sue Savory:wait for the others to respond

Neil Crumpton:A general post on the group to prompt completion

Tim Bradbury:Polite reminder

Thomas Fitzjohn:explain how it benefits the next session

Heidi Foxford:A gentle reminder in the first instance

Dan Allerton:send them a reminder

Louise Hayes:remind them

Nick Farn:Gentle reminder to the group that the work is needed for the next task

Tony Graham:FReminder in the GRoup messages

Shorifa Khanam:Carry on and follow on at end of session - limited time.

Stacey Jenkins:ask if understand task and I’m with it

Giles Ennis:Email 3 non-responders

Ellie Overland:send individual reminders

Russell Taylor:Group reminder so those 3 don't feel under pressure

Sarah Longshaw:Send a reminder of the deacline, thank those who have already participated and encourage others

Yeasmin Mortuza:Give them a gentle reminder if possible before next part of course starts?

Alison Watts:Remind them of task and deadline. Ask if they need assistance with any aspect of it.

Naomi Hiscock:Remind them

John Lamb:use the group to put a general reminder out

Sarah Taylor:send a polite reminder

Louise Hayes:set a deadline first

Claire Davies:Group reminder

Sam Goodall-Walker:send a reminder to the group and emphasiixe its importance

Cathryn Armer:Gentle group reminder then personal

Steve Ireland:Prompt those yet to submit

Mariam Varghese:Use the course group to give specific feedback for the participant led activities.

Rachael Coultart:Thank those whohave and use this as a reminder for those who haven't!

Adam Peet:Send a reminder out

Grainne Duffy:isn't that the engagement being promoted, encouragement throughout? reminders to all?

Victoria Rigby:put some suggestions up through the time they are working

Gill Gunnill:remind via course group

Dave:Remind verbally at the start of the next session (if there is one). Also, remind of the mandatory nature of tasks in relation to bursary eligibility.

Carol Murray:positive praise for those who have,

Michael Anderson:Crack on!

Shorifa Khanam:Crack on - lol @ Micahel

Stephen Hacker:As an author I was not necessarily aware of this structure

Vash Soundur:to those commenting on connection issue - I have connected with 4 devices with no problems. Using any type of online system does rely on 3 things - user saviness, suitable equipment and good internet connection

Sarah Zaman:Will you be sharing slides on how to be a host on Adobe Connect?

Cathryn Armer:Should all communication be through the course group.... or can they email you? What about asynchronous tasks that may guve the answer away to everyone else?

Petra Vondrkova:Make the group your prior point of communication

Richard Smith:can you respond to a particular response... eg Matt said well done Rachel.. can he respond via chat to this one person? Thanks in advance. Richard

Vash Soundur:I've used the mobile app on 3 devices this morning. An old phone, a modern phone and a Chromebook. Seamlesss experience

Petra Vondrkova:You can start a private chat with individuals or have to mention in the group chat

Carol Murray:Richard in the attendee list above the chat you can have a prvate chat by clicking on the person

Steve Woods:Is the data for leading a session the same?

Caroline John:Would you recommend having a back up as a host?

Victoria Rigby:if using school computers may not be able to install as would not have admin rights

Sarah Zaman:For primaries I have found that the don't always have admin rights too

Sarah Zaman:I suppose we can recommend the download and as a last resort maybe the web browser

Melissa Shaw:I live in a rural area with very low broadband speed - have disconnected from the meeting twice already. Just worried about if this happens when I am faciliating and is there anything i can do about this?

Vash Soundur:Sorry Melissa - this is online delivery. If your internet is not stable there's notthing we can do to help

Dave:I beleive there isn't a need for you to have a video window if bandwidth becomes an issue. Vash?

Stephen Hacker:Broadban definitely issue here in rural Gloucs

Vash Soundur:For those mentioning "school admin rights" for download. Advise participants to use a personal device

Vash Soundur:Yes Dave - presenter can turn their video off to save bandwith

Paul Long:Do we need to accept participants - Matt said earlier there would be a course host

Vash Soundur:No Paul, the course host will accept participants for you

Petra Vondrkova:Yes, there will be a host in all sessions

Vash Soundur:Matt is talking about this now

Petra Vondrkova:They will accept the participants and assist

Sarah Zaman:Will the other person be able to keep accepting people if they are late? It's hard to keep doing that when you start a session if you are on your own?

Vash Soundur:It's impossible Matt!! Its like an avalanche!

Dave:Come on Vash - ride the wave!

Petra Vondrkova:Yes we will be able to do so and keep an eye on the participants joining in

Sarah Zaman:Sorry can I double check? Are the slides uploaded first or can we upload ours if we have added something extra to a slide?

Cathryn Armer:how do we access the cst host beforehand

Daniel Toms:IS it a good policy not to use the web cam?

Russell Taylor:How do we find out the CST host?

Paul Long:Will there be a single course instance in Adobe Connect that is re-used for each of the sessions within the course? i.e. can all resources be uploaded at once, or is it per PDE?

Matthew Parry:Is the room only opened 15 minutes beforehand?

Carol Murray:Shorifa that is a good idea

Vash Soundur:Hi Tom, using the video allows you to get F2F interaction with people. Its more personal

Dave:Resources can be sent in advance to the host. The room is opened 15 minutes beforehand for a final check.

Vash Soundur:Boooooooo

Sandra Huskinson::-)

Phil Wickins:Hilarious

Vash Soundur:STEM art

Grainne Duffy:that was fun!

Carol Murray:ooh pink

Neil Crumpton:What a piece of art!

Vash Soundur:Nanny state

Daniel Toms:Who is is s responsible for uploading slides to Adobe Connect

Sam Goodall-Walker:0 talent here lol

Paul Long:Dave: presumably the host will upload the PDEs by default anyway?

Petra Vondrkova:Daniel, The CST host will upload these

Sarah Zaman:I can't hear

Vikki Bardon:Is the host or facilitator uploading resources...someone just said you can send resources to the host before a session...

Colin Piper:lost my arrow

Colin Piper:got it back

Daniel Toms:As a facilitator can I maximise the chat window?

Vash Soundur:Yes Daniel

Petra Vondrkova:Yes you can maximise the chat

Dave:Paul - the question was about changes to the slides. The host will only upload the slides provided in the PDEs. As time goes by, in line with f2F usage of PDEs, you might want to make some amendments. You would do this directly with the course host.

Yeasmin Mortuza:Will there be a facilitators 'practice' page/area?

Paul Long:Thanks Dave

Carol Murray:Shorifa did you mention a free trial?

Vash Soundur:Yes Yeasmin - Matt will mention this soon

Sarah Zaman:I have a free trial Carol

Petra Vondrkova:Yeasmin as Matt mentioned earlier there is couple of drop in sessions, he will let you know when

Matthew Parry:So in 5mins I have to upload resources, make sure connections are working, check in particpants and create polls? Anything else?

Vash Soundur:Or yes Carol, feel free to sign up to a free trial and have a play

Matthew Parry:15 mins not 5

Shorifa Khanam:Yes Carol

Carol Murray::-)

Petra Vondrkova:Matthew Parry: uploadiong materials and polls - CST member does this for you

Vash Soundur:No Matthew

Sarah Zaman:I'm going to a dummy run Carol before my live one so you can be a participant if you like

Petra Vondrkova:It is only if you wanting to change something last minute

Vash Soundur:Thanks Sarah - that sounds great

Vash Soundur:Avoid last minute changes :)

Sarah Zaman:Not for 80 I might add ha

Vash Soundur:Go big or go home

Vash Soundur:Hang on we are home!

Carol Murray:Sarah are you calling me a dummy?

Stephen Hacker:Im afraid I still keep misssing big chunks of this due to connection

Sarah Zaman:hahaaha of course not

Cathryn Armer:can we set up our own practice meetings to have a go

Sarah Vaughan:wow...a lot of info!!!!!

Vash Soundur:Lots of information given here, but if you go back to the Community Group Matt has shared 2 big Google docs and some video guides. And he will be sharing these slides too. We will also be doing some drop in sessions as well

Daniel Toms:Who is responsible for the ITK?

Paul Long:Is there a way we can have a practice meeting with a host before the real thing so we can see if we get it right?

Sarah Zaman:Lets get some smaller practice runs done Sarah

Cathryn Armer:where is information avaiable on the new rules of the GCSE accelerator course - I couldn't find them anywhere this weekend

Sarah Zaman:Paul you can download it for free and do your own

Dave:Matt, can you clarify if ITK will be expected?

Victoria Rigby:Access to adobe to set up and trial would be great is this possible?

Paul Long:@Sarah I've done that, but not with a host and I'm not sure how to setup a class / session etc as this would normally be done by a host

Vash Soundur:Self service Victoria :)

Helen Rose:how do participants get to learn Adobe Connect?

Sarah Vaughan:yes happy to join in with some practise ones...if you are joint hosts do you both have all the facilitator options?

Richard Smith:Great job.... I am impressed. R

Sarah Zaman:Good point Paul

Mandy Quinton:I would also love to have a practise

Sarah Zaman:That's important about the joint hosting Sarah. good question

Phil Wickins:Can you setr up two cameras within the session? So they can still see you r face, but also you can show your writing/ drawing if you're doing a flowchart example?

Vash Soundur:Please use the Community Group going forward everyone to support each other :) There's some really good solutions in the chat screen here

Tom Lyons:Thanks for a very well run session, Matt. :)

Daniel Toms:Will there be Drop-ins tomorrow as I'm ment to start on Wednesday!

Sarah Trim:Thanks for a very informative session!!!!

Claire Davies:Thanks from Sussex as well.

Shorifa Khanam:Thanks Matt- great session

Thomas Fitzjohn:Cheers Matt!!

Carol Murray:Phew! Well done Matt.

Marty Edwards:Thanks Matt

Matthew Parry:Thanks Mat

Carl Simmons:Is there any issue with course host capacity - if lots of us schedule sessions at the same time?

Isabella Lieghio:Thankyou!

Janina Stromfield:Thanks Matt

Sarah Vaughan:yes thanks Matt - think it is a case of 'having a go'.

Andy Markwick:Thanks Matt

Neil Crumpton:That was quite something, well done Matt, Vash and Petra. Thank you.

Shorifa Khanam:Bye everyone

Catherine Elliott:How many participants will the sessions be limited to?

Michael Anderson:Thank you Matt and team!

Sue Savory:Thank you. Good session

Yeasmin Mortuza:Thanks Matt!

Louise Hayes:Thanks so much Matt, really helpful

Gail Webdell:Thanks Matt

Colin Piper:clap clap

David Dean:Thank you team

Mariam Varghese:Thanks Matt!!

Vash Soundur:Hi Carl, this is why we are scheduling centrally

Sarah Longshaw:Thanks Matt

James Dixon:Thanks Matt and the team.

Mandy Quinton:Thank you Matt.

Rachael Coultart:Running first course on 22nd... how do I find out who my course host is?

Steve Woods:Thanks Mat.

Sarah Zaman:Catherine we are limiting to 25 for KS1 one

Helen Rose:Thanks Matt. Awesome as ever.

Stephen Hacker:Thanks Matt

Vicky Dodds 2:thank you!!!!!

Sarah Taylor:Thank you all

Vash Soundur:Thank you all

Grainne Duffy:Thank you! Matt

Jane Elmer:Thanks Matt. Sure I will get the hang of it, once I have had a go!

Lowri:Thank you!

Carl Simmons:Thanks Matt - great job!

Ellie Overland:Thanks Matt :)

Phil Wickins:Brilliant, thank yoU!

Melissa Shaw:thankyou matt :)

Gareth Griffiths:Thanks Matt. Very informative. :-)

Steve Ireland:Thank you

Tony Graham:Thanks, Matt.

Louise Hayes:byr

Catherine Elliott:Thanks Sarah

Louise Hayes:bye even

Sam Goodall-Walker:cheers matt

Naomi Hiscock:Thank you.

Adam Peet:Thank you

John Lamb:great session thanks

Helen Colvert:Thank you. It was very helpful

Nick Templeton:Thanks Matt. Very clear.

Chris Catto:Not sure my poll response has been submitted? I've clicked on a response but poll is still on the screen

Daniel Toms:Thanks

hellen ward:thank you

Vash Soundur:Hi Chris, yes poll remains and is in broacast mode

Louise Hayes:yes - i'll message you

Dorothy Warren:Thanks Matt - very clear

Vash Soundur:Matt has to clear it from your screen

Sam Goodall-Walker:bye everyone my daughter has a zoom dance class so must dash

Rachael Coultart:Do we need to ba available online for participants when they are doing their task?

Chris Catto:Thanks

Dave:Bye everyone, good luck!

Dan Allerton:Hi Matt, I didn't get your email to welcome me to the course on Sunday, please can I be added.

Vash Soundur:Bye Sam

Catherine Elliott:When is the KS1 material going to eb available?

Paul Long:@Matt Can we have a practice session with a host please?

Dave:Catherine, it's in the PDe drive already.

Rachael Coultart:What happens if our session over runs?

Mariam Varghese:While presenting, can we present our whole screen, rather than just the slides?

Louise Hayes:can we do a trial session with each other?

Rachael Coultart:Thank you :o)

Catherine Elliott:@Dave - was confused by the TLKS1 shoterning! Thought that was someething else

Mariam Varghese:For using replit for programming!

Paul Long:Can we present a partial screen rather than a whole screen?

Gareth Griffiths:Can you share a window rather than your whole screen (like Google Meet)

Cathryn Armer:how can we create our own meetings to practice - adobe connect just asks me for a URL to connect

Gareth Griffiths:Ah - just answered :-)

Mariam Varghese:Thank you Matt.

Rachael Coultart:What time are drop-ins?

Louise Hayes:thanks

Vash Soundur:Hi Matt, our meeting is in 2 mins

Paul Long:As per Cathryn's question, I've downloaded the software but am confused by all the different terms used so not sure how to setup an actual session

Catherine Elliott:Are we able to see our participnats? Is there a grid view or something?

Vash Soundur:Hi Paul, plenty of quick tutorial vids on the Adobe site opr youtube

Sandra Huskinson:Mondays 10-11, Weds 2-3pm and Friday 1-3pm

Dave:Catherine, I've asked if the folder names can be made a little clearer.

Russell Taylor:hi matt - where in the group can we register for drop ins

Catherine Elliott:Video for introductions?

Cathryn Armer:serious issue on adobe website - the trial demo page is stuck in loop - flashhhhhhing :-(

Rachael Coultart:So... first support session is after my first delivery, so can I request a 1-2-1 for tomorrow?

Catherine Elliott:Thanks

Vash Soundur:Everyone - please use the Community Group to chat

Cathryn Armer:@Rachael - I'm the same

Mandy Quinton:If you cannot see particpants faces does that not limit your ability to work with the particpants?

Gill Gunnill:thanks

Nick Farn:Thanks Matt

Nick Farn:Thanks Matt

Paul Long:Is it possible the registrations link can be sent out by email rather than course group - I'm getting too many alert emails from the course group!

Andy Markwick:Thanks Matt

Mandy Quinton:Thanks

Andy Markwick:How do you leave the session/

Petra Vondrkova:Close the window :)

Cathryn Armer:@paul - this would be a good idea as people start to ignore alerts